

REQUEST FOR PROPOSALS (RFP)

Department of Administration County of Dane, Wisconsin

COUNTY AGENCY

Department of Administration, Employee Relations Division

RFP NUMBER

#116022

RFP TITLE

Dental Insurance

PURPOSE

The purpose of this document is to provide interested parties with information to enable them to prepare and submit a proposal for dental insurance.

DEADLINE FOR RFP SUBMISSIONS

2:00 P.M. Central Time May 26, 2016

LATE, FAXED, ELECTRONIC MAIL OR UNSIGNED PROPOSALS WILL BE REJECTED

SUBMIT RFP TO THIS ADDRESS

DANE COUNTY PURCHASING DIVISION **ROOM 425 CITY- COUNTY BUILDING** 210 MARTIN LUTHER KING JR BLVD MADISON, WI 53703-3345

SPECIAL INSTRUCTIONS

- □ Label the lower left corner of your sealed submittal package with the RFP number
- □ Place the Signature Affidavit as the first page of your proposal
- □ Submit one original and (3) copies of your technical proposal
- Submit one original and (1) copy of your cost proposal
- □ Submit one complete electronic copy in Microsoft Word or PDF format burned to a flash drive, CD or DVD

DIRECT ALL INQUIRES TO

NAME Carolyn Ninedorf

PHONE # 608/266-4966

TITLE Purchasing Agent

FAX#

608/266-4425

EMAIL Ninedorf.carolyn@countyofdane.com

WEB SITE www.danepurchasing.com

DATE RFP ISSUED: April 19, 2016

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1.0 GENERAL INFORMATION

1.1 Introduction

The county intends to use the results of this Request for Proposals (RFP) to award a contract for group dental insurance for Dane County's employees, retirees, domestic partners (both same and opposite sex), County Board members and associated agencies.

The County wishes to contract with an insurance carrier(s) commencing January 1, 2017 for a guaranteed rate, three (3) year contract with an option to renew annually for up to two (2) years or a five (5) year fixed contract. The contract resulting from this RFP will be administered by Dane County, Department of Administration, Employee Relations Division.

The proposal must be submitted for:

- a. TPA services for a self insured plan, or
- b. A fully insured plan

The contract administrator will be Amy Utzig, Human Resources Director. The County agent is M3 Insurance Solutions Inc. This RFP is issued on behalf of Dane County by the Purchasing Division, which is the sole point of contact for the County during the procurement process.

1.2 Covered Group

Active employees- The County currently has approximately 2,275 employees, 6 full-time elected officials and a 37 member County Board of Supervisors who are eligible to enroll in the dental plan. Of the 2,275 eligible employees and full-time elected officials 2180 currently take the county's insurance. The County currently pays 100% of the premium cost for full-time employees and elected officials. County Board Supervisors may enroll at their own cost.

Associated Agencies- The County has traditionally extended the terms of its group dental plan to three associated agencies: The Dane county Housing Authority, the Capital Area Regional Planning Commission and the Dane County Workforce Development Board. Combined, these agencies have less than 50 employees. Approximately 20 employees of the Associated Agencies are enrolled in the plan. Traditionally the terms of the County's contract have been extended to these agencies, but they are responsible for their own benefit administration and will work directly with the vendor chosen.

Retirees- The county and the associated agencies have three categories of retirees that participate in its group insurance plan. There are approximately 15 employees which the county makes the premium payment. These retirees are applying accumulated sick leave balances toward the cost of their insurance. As each retiree's balance is exhausted, they have the option of continuing on the county's group plan indefinitely at their own expense and are billed directly by the carrier. The number of retirees in this category declines each year as

balances are exhausted. The county does not follow this payment method for new retirees.

There are approximately 737 retirees who are billed directly by the carrier. These retirees have either exhausted their accumulated sick leave balance or are under the County's current arrangement where they are reimbursed for their premium expenses from a third party administrator using accumulated sick leave.

The third group of retirees are those who have deferred participation in the group plan upon retirement, but are eligible to re-join the group. Retirees and their eligible dependents who are on the plan at retirement are allowed to leave the county's plan upon retirement and re-join within a ten (10) year period without medical underwriting. Only those dependents who were on the plan at the time of retirement and that remain eligible dependents at the time the retiree re-joins the plan may enroll. There are approximately 40 retirees in this group.

Retiree Spouses- If a county retiree dies, leaving a surviving spouse, or divorces, the surviving or former spouse may remain on the county's plan as a direct pay subscriber. However, the surviving or former spouse may not add a new spouse to the group plan. If a retiree's spouse dies or a retiree divorces, the retiree is allowed to add a new spouse. The plan provider must have the ability to monitor eligibility of retirees and their spouses.

1.4 **Definitions**

County means Dane County

County Agency means Department /Division utilizing the service or product **Proposer/vendor** means a firm submitting a proposal in response to this RFP. **Contractor** means proposer awarded the contract.

1.4 Clarification of the specifications

All inquiries concerning this RFP must be directed to the **person indicated on the cover page** of the RFP Document. (electronic mail is the preferred method)

Any questions concerning this RFP must be submitted in writing by mail, fax or e-mail on or before the stated date on the **Calendar of Events** (see Section 1.6)

Proposers are expected to raise any questions, exceptions, or additions they have concerning the RFP document at this point in the RFP process. If a proposer discovers any significant ambiguity, error, conflict, discrepancy, omission, or other deficiency in this RFP, the proposer should immediately notify the contact person of such error and request modification or clarification of the RFP document.

Mailing Address:

Dane County Purchasing Division Room 425 City-County Bldg.

210 Martin Luther King Jr. Blvd Madison, WI 53703-3345

Proposers are prohibited from communicating directly with any employee of Dane County, except as described herein. No County employee or representative other than those individuals listed as County contacts in this RFP is authorized to provide any information or respond to any question or inquiry concerning this RFP.

1.5 Addendums and/or Revisions

In the event that it becomes necessary to provide additional clarifying data or information, or to revise any part of this RFP, revisions/amendments and/or supplements will be posted on the Purchasing Division web site at www.danepurchasing.com

It shall be the responsibility of the proposers to regularly monitor the Purchasing Division web site for any such postings. Proposers must acknowledge the receipt / review of any addendum(s) at the bottom of the RFP Cover Page /Signature Affidavit.

Each proposal shall stipulate that it is predicated upon the terms and conditions of this RFP and any supplements or revisions thereof.

1.6 Calendar of Events

Listed below are specific and estimated dates and times of actions related to this RFP. The actions with specific dates must be completed as indicated unless otherwise changed by the County. In the event that the County finds it necessary to change any of the specific dates and times in the calendar of events listed below, it will do so by issuing a supplement to this RFP and posting such supplement on the Dane County web site at www.danepurchasing.com. There may or may not be a formal notification issued for changes in the estimated dates and times.

DATE	EVENT
April 19, 2016	Date of issue of the RFP
May 12, 2016	Last day for submitting written inquiries (2:00 p.m. Central Time)
May 16, 2016	Supplements or revisions to the RFP posted on the Purchasing Division
	web site at www.danepurchasing.com
May 26, 2016	Proposals due from vendors
June 2016	Oral presentation/ by invited vendors, if needed
June 2016	Union/employee association Input
July 2016	Notification of intent to award sent to vendors
January 1, 2017	Contract start date

1.7 Contract Term and Funding

The contract shall be effective on January 1, 2017 and run for three (3) years from that date, with an option by mutual agreement of the County and contractor, to renew annually for up to two (2) additional years. The county requires guaranteed rates for the first three years and will negotiate guaranteed rates for the additional two years if it chooses to renew. Guaranteed rates may be actual rates or not to exceed caps. If no carrier is able to offer a 3 year rate guarantee, the County will then look at the other responses. The contract will be the County's contract language.

The County is willing to entertain a five year contract with guaranteed rates. Guaranteed rates may be actual rates or not to exceed caps.

1.8 Reasonable Accommodations

The County will provide reasonable accommodations, including the provision of informational material in an alternative format, for qualified individuals with disabilities upon request. If you need accommodations at a proposal opening/vendor conference, contact the Purchasing Division at (608) 266-4131 (voice) or 608/266-4941 (TTY)

2.0 PREPARING AND SUBMITTING A PROPOSAL

2.1 General Instructions

The evaluation and selection of a contractor and the contract will be based on the information submitted in the proposal plus references and any required onsite visits or oral interview presentations. Failure to respond to each of the requirements in the RFP may be the basis for rejecting a response.

Elaborate proposals (e.g. expensive artwork) beyond that sufficient to present a complete and effective proposal, are not necessary or desired.

2.2 Proprietary Information

All restrictions on the use of data contained within a proposal and all confidential information must be clearly stated on the attached "Designation of Confidential and Proprietary Information" form. Proprietary information submitted in a proposal, or in response to the RFP, will be handled in accordance with the applicable Wisconsin State Statute(s).

To the extent permitted by law, it is the intention of Dane County to withhold the contents of the proposal from public view until such times as competitive or bargaining reasons no longer require non-disclosure, in the opinion of Dane County. At that time, all proposals will be available for review in accordance with the Wisconsin Open Records Law.

2.3 Incurring Costs

Dane County is not liable for any cost incurred by proposers in replying to this RFP.

2.4 Vendor Registration

All proposers wishing to submit a proposal must be a paid registered vendor with Dane County. Prior to the RFP opening, you can complete a registration form online by visiting our web site at www.danepurchasing.com, or you can obtain a Vendor Registration Form by calling 608.266.4131. Your completed Vendor Registration Form and Registration Fee must be received for your bid to be considered for an award.

2.5 Submittal Instructions

Proposals must be received in by the County Purchasing Division by the specified time stated on the cover page. All proposals must be time-stamped in by the Purchasing Division by the stated time. Proposals not so stamped will not be accepted. Proposals received in response to this solicitation will not be returned to the proposers.

All proposals must be packaged, sealed and show the following information on the outside of the package:

- Proposer's name and address
- Request for proposal title
- Request for proposal number
- Proposal due date

2.6 Required Copies

Proposers must submit an original and the required number of copies of all materials required for acceptance as instructed on the cover page of the RFP (Special Instructions).

All hard copies of the proposal must be on 8.5"x11" individually securely bound. In addition, proposers must submit one complete electronic copy in Microsoft Word or PDF format burned to a flash drive, CD or DVD.

2.7 Proposal Organization and Format

Proposals should be organized and presented in the order and by the number assigned in the RFP. Proposals must be organized with the following headings and subheadings. Each heading and subheading should be separated by tabs or otherwise clearly marked. The RFP sections which should be submitted or responded to are:

- Introduction (See Section 4 of this RFP)
- Response to general requirements (See Section 4 of this RFP)
 Organizational qualifications
 Staff qualifications and Facilities
 References
- Response to technical requirements (See Section 5 of this RFP)
- Cost proposal (See Section 6 of this RFP)
- Required forms (See Section 8 of this RFP)

Attachment A Signature Affidavit Attachment B Vendor Data Sheet

Attachment C Vendor Registration Certification

Attachment D Reference Data Sheet

Attachment E Designation of Confidential and Proprietary

Information

Attachment F Fair Labor Practices Certification

Attachment G Cost Summary Page

Appendices (Additional Information the proposer submits)

2.8 Multiple Proposals

Multiple proposals from a vendor will be permissible, however each proposal must conform fully to the requirements for proposal submission. Each such proposal must be separately submitted and labeled as Proposal #1, Proposal #2, etc.

2.9 Oral Presentations and Site Visits

Top ranked selected proposers may be required to make presentations to supplement their proposals The County will make every reasonable attempt to schedule each presentation at a time and location that is agreeable to the proposer. Failure of a proposer to conduct a presentation to the County on the date scheduled may result in rejection of the vendor's proposal.

3.0 PROPOSAL SELECTION AND AWARD PROCESS

3.1 Preliminary Evaluation

The proposals will first be reviewed to determine if requirements in Section 2.0 are met, and if additional mandatory requirements are met. (see Section 4.0). Failure to meet mandatory requirements will result in the proposal being rejected. In the event that all vendors do not meet one or more of the mandatory requirements, the County reserves the right to continue the evaluation of the proposals and to select the proposal which most closely meets the requirements specified in this RFP.

3.2 Proposal Scoring

Proposals which meet the minimum requirements will be reviewed by a subcommittee of the county's Employee Insurance Advisory Committee (IAC). The IAC includes representatives of the county's employee groups and bargaining units. The committee may request oral presentations, and use these results in selecting the final contractor. Representatives of the IAC may participate in negotiations with vendors if they believe it is in their best interest to do so.

3.3 Right to Reject Proposals and Negotiate Contract Terms

The County reserves the right to reject any and all proposals and to negotiate the terms of the contract, including the award amount, with the selected proposer prior to entering into a contract. If contract negotiations cannot be concluded successfully with the highest scoring proposer, the County may negotiate a contract with the next highest scoring proposer.

3.4 Notification of Intent to Award

As a courtesy, the County may send a notification of award memo to responding vendors at the time of the award.

4.0 GENERAL PROPOSAL REQUIREMENTS

4.1 Introduction

Provide a one page overview of the company and services to be provided.

4.2 Organization Capabilities

Provide a narrative description of the company, including the organizational qualifications which make it well qualified to provide services for Dane County's dental plan.

4.3 Service Network

Provide a description of the provider network associated with the proposed group insurance plan.

4.4 Mandatory Requirements

The following general requirements are mandatory and must be complied with.

- 4.4.1 Benefits must be equal to or superior to current benefits (coverage as well as enough dentists and clinics to meet the County's needs).
- 4.4.2 Domestic partner benefits must be offered to both same and opposite sex partners.
- 4.4.3 Vendor must be licensed to do business in the State of Wisconsin.

- 4.4.4 Vendor must be able to provide ID cards without using Social Security numbers.
- 4.4.5 Vendor must be able to use the County's enrollment form. (See Attachment A.)
- 4.4.6 Vendor must assign a central point of contact for the County and its subscribers.
- 4.4.7 Vendor must provide data for compliance with GASB 45 in electronic format within 30 days of the County's request.

5.0 TECHNICAL REQUIREMENTS

- 5.1 The successful proposer will need to provide the following as part of the contract:
- 5.1.1 Establish reporting procedures that are compatible with the needs and organizational structure of the insured. These reports should include:
 - a. Employee versus dependent usage
 - b. Description of Service-preventative, minor restoration, major restoration, orthodontic, x-rays, etc.
 - c. Coordination of Benefits/Subrogation recovery
 - d. Total amount submitted by description category
 - e. Total amount adjusted by description category
 - f. Number of claims filed by description category
 - g. Number of claims filed under Single versus Family
 - h. Premium received versus claims paid.
- 5.1.2 Provide necessary forms and instructions for use. Such forms are to include appropriate information necessary to file a claim with the mailing address of the primary recipient pre-printed thereon.
- 5.1.3 Investigate, pay, adjust, or deny all such claims in conformity with the plan document as adopted.
- 5.1.4 Provide services such as claims recovery through subrogation, claims audits, fraud detection and usual and customary cost comparisons.
- 5.1.5 Provide a year-end cost analysis, including claims data listed above, as well as any retention and administrative fees. Any reserves remaining after one year after termination of the contract must be returned to the County.
- 5.1.6 If providing TPA services, calculate annually the premium Dane County should charge.
- 5.1.7 Provide data for compliance with GASB 45 in electronic format within 30 days of the County's request.
- 5.1.8 The plan document with benefits essentially duplicating the present plan.
- 5.1.9 Employee booklets summarizing the plan in simple language (draft to be reviewed and approved by the Human Resources Manager).

- 5.1.10 ID. Cards and claim forms (if required). Either all employees shall receive ID cards, or no employees shall receive ID cards. If you do not currently use ID cards and later decide to use them, all employees must receive an ID card. ID cards must not use social security numbers.
- 5.1.11 Group meetings, if the County feels it is necessary to explain the transition to your company plan.
- 5.1.12 The vendor may not subrogate worker's compensation claims against the County. Provide a quarterly and a year-end cost analysis, including claims data listed above, as well as any retention and administrative fees.

6.0 COST PROPOSAL

6.1 General Instructions on Submitting Cost Proposals

The cost proposal must be submitted in a separate envelope with the written proposal. Pricing must include a break-out for Family, Single, Retired Employee + Spouse (E + S rates must not be greater than 2 single plans), the pricing for two plans as described in 1.2.4 C, plus a break-out for Medicare eligible retirees and their dependents.

***The selected vendor MUST be able to track the E + S category separately from the other groups as well as adult dependent children married or unmarried reaching the limiting ages of 26 per federal regulations. See section 1.2.5 and 1.2.6.

Proposals should include <u>and state</u> the agent commission that is included in the pricing.

The proposal will be scored using a standard quantitative calculation where the most cost criteria points will be awarded to the proposal with the lowest cost.

6.2 Fixed Price Period

All prices, costs, and conditions outlined in the proposal shall remain fixed and valid for acceptance for 180 days starting on the due date for proposals.

7.0 SPECIAL CONTRACT TERMS AND CONDITIONS

7.1 Payment Requirements

Payments will be based upon the county's payroll register and any manual changes made by the county. The county will not reconcile with the vendors paper register. The county will work with the vendor to attempt electronic reconciliations as needed.

7.2 Living Wage Requirement

All employees working on this project are covered by the Dane County Living Wage Ordinance Section 25.015 (d). See Section 28.0 Standard Terms and Conditions. The minimum living wage rate for 2016 is \$11.66. The successful Proposer will be required to sign a Living Wage Certification upon completion of the contract. Details are available on the Dane County Purchasing Division web site at www.co.dane.wi.us/purch/purch.htm.

7.3 Domestic Partner Equal Benefits Requirement

The contractor [or grant beneficiary] agrees to provide the same economic benefits to all of its employees with domestic partners as it does to employees with spouses, or the cash equivalent if such a benefit cannot reasonably be provided. Under county ordinance, benefits are defined as: bereavement leave, family medical leave, sick leave, health benefits, dental benefits, disability benefits, life insurance, membership or membership discounts, moving expenses, pension and retirement benefits, and travel benefits. These benefits must be provided to domestic partners of employees if the benefits are available to the spouses of married employees. The equal benefits requirement applies to all employees of the contractor's operations located in Dane County, regardless of whether there are employees at those locations performing work on the contract. The requirement also applies to employees located elsewhere in the United States if those employees are performing work on a county contract.

The contractor [or grant beneficiary] agrees to make available for County inspection the contractor's payroll records relating to employees providing services on or under this contract or subcontract [or grant]. If any payroll records of a contractor [or grant beneficiary] contain any false, misleading or fraudulent information, or if a contractor [or grant beneficiary] fails to comply with the provisions of s. 25.016, D. C. Ords., the contract compliance officer may withhold payments on the contract; terminate, cancel or suspend the contract in whole or in part; or, after a due process hearing, deny the contractor the right to participate in bidding on future County contracts for a period of one year after the first violation is found and for a period of three years after a second or subsequent violation is found.

8.0 REQUIRED FORMS

The following forms must be completed and submitted with the proposal in accordance with the instructions given in Section 2.0. Blank forms are attached.

Attachment A Signature Affidavit

Attachment B Vendor Registration Certification

Attachment C Vendor Data Sheet
Attachment D Reference Data Sheet

Attachment E Designation of Confidential and Proprietary Information

Attachment F Fair Labor Practices Certification

Attachment G Cost /Financial Proposal

RFP COVER PAGE SIGNATURE AFFIDAVIT			
NAME OF FIRM:			
STREET ADDRESS:			
CITY, STATE, ZIP			
CONTACT PERSON:			
PHONE #:			
FAX #:			
EMAIL:			
any agreement or part competition; that no at to submit a proposal; t any other proposer, co knowingly disclosed po the above statement is The undersigned, sub-	icipated in any collusion tempt has been made to hat this proposal has be impetitor or potential cortior to the opening of prosaccurate under penalty mitting this proposal here	or otherwise take induce any other en independently mpetitor; that this posals to any other of perjury.	her proposer or competitor; that all the terms, conditions, and
	by the County in this Repricing are in conformity		sal, and declares that the
Signature			Title
Name (type or print			Date
□ Addendums -This fi	rm herby acknowledges re	ceipt / review of th	ne following addendum(s) (If any)
Addendum	a # Addendum #	Addendum #	Addendum #

VENDOR DATA SHEET

. Proposing Company	Name:	
Telephone:	Toll Free Telephone:	Fax:
Address:		
City:	State:	Zip + Four:
2. Contact Persons in t	he event there are questions about you	ır proposal
Name:	Title:	
Telephone:	Toll Free Telephor	ne:
Name:	Title:	
Telephone:	Toll Free Telephor	ne:
Address:		
City:	State:	Zip + Four:
Submit Affirmative	awarded \$20,000 or more on this cont Action Information to the Department an contact about this plan.	
Name:	Title:	
Telephone:	Toll Free Telephon	ne:
Address:		
City:	State:	Zip + Four:

_	Mailing address where County purchase orders/contracts are to be mailed and person the Department can contact concerning orders and billing.					
Name:	Name:Title:					
Telephone:	Telephone:Toll Free Telephone:					
Address:						
City:	State:	Zip + Four:				
5. Claims Processing for	Dane County. If you are awarded th	e contract.				
Name:	Title:					
Telephone:	Toll Free Teleph	none:				
Address:						
	State:					
How many employees do y	you have in the office(s) that will be se	rvicing Dane County?				
6. Customer Service Cent	ter. If you are awarded the contract.	,				
Name:	Title:					
Telephone:	Toll Free Teleph	none:				
Address:						

VENDOR REGISTRATION CERTIFICATION

Per Dane County Ordinance, Section 62.15, "Any person desiring to bid on any county contract must register with the purchasing manager and pay an annual registration fee of \$20."

Your completed Vendor Registration Form and Registration Fee must be received for your bid to be considered for an award. Your bid/proposal may not be evaluated for failure to comply with this provision.

Complete a registration form online by visiting our web site at www.danepurchasing.com. You will prompted to create a username and a password and you will receive a confirmation message, than log back in and complete the registration. Once your registration is complete you will receive a second confirmation. Retain your user name and password for ease of re-registration in future years.

Payment may be made via credit card on-line or by check in the mail or in person at the Purchasing Division office. If paying by check make check payable to Dane County Treasurer and indicate your federal identification number (FIN) on the subject line.

CERTIFICATION

The undersigned, for and on behalf of the **PROPOSER, BIDDER OR APPLICANT** named herein, certifies as follows:

This firm is a paid, registered vendor with Dane County in accordance with the bid terms and conditions.			
Vendor Number #	Paid until		
Date Signed:	Officer or Authorized Agent		
	Business Name		

REFERENCE DATA SHEET Provide company name, address, contact person, telephone number, and appropriate information on the product(s) and/or service(s) used for three (3) or more installations/services with requirements similar to those included in this solicitation document NAME OF FIRM: STREET ADDRESS: CITY, STATE, ZIP **CONTACT PERSON: EMAIL:** PHONE #: FAX #: Product(s) and/or Service(s) Used: NAME OF FIRM: STREET ADDRESS: CITY, STATE, ZIP **CONTACT PERSON: EMAIL:** PHONE #: FAX #: Product(s) and/or Service(s) Used: NAME OF FIRM: STREET ADDRESS: CITY, STATE, ZIP **CONTACT PERSON: EMAIL:** PHONE #: FAX #: Product(s) and/or Service(s) Used:

	Designation	of Confidentia	I and Proprietary	y Information
information otherwise m ask that cer	which qualifies as a naterial that can be k	trade secret, as pro ept confidential und ited below, of this p	vided in Sect 19.36(ser the Wisconsin Op oposal response be	roprietary and confidential 5), Wisconsin State Statutes, or is en Records law. As such, we treated as confidential material ets if needed.
Section	Page Number	Topic		
Section	T age Number	Горіс		
	rk :This firm fies as trade secre	•	g any information a	s proprietary and confidential
	ays become public I as confidential.	information when	proposals are open	ed, and therefore cannot be
134(80)(1)(c) Wis. State Statute	s, as follows: "Trade	e secret" means infor	Trade secret is defined in Sect. mation, including a formula, thich all of the following apply:
gen		not being readily as	scertainable by prope	potential, from not being er means by other persons who
	e information is the suumstances.	ubject of efforts to m	naintain its secrecy th	nat are reasonable under the
	ees to provide lega			challenged, the undersigned ace to defend the Designation
proposal resconfidential	sponse will be open to the proposal docu	to examination or comment to be insuffici-	ppying. The County cent. The undersigned	nformation provided as part of the considers other markings of d agree to hold the County ess they are specifically identified
Signature				Title
Name (typ	e or print			Date

FAIR LABOR PRACTICES CERTIFICATION Dane County Ordinance 25.11(28)

The undersigned, for and on behalf of the PROPOSER, BIDDER OR APPLICANT named herein, certifies as follows:

1. That he or she is an officer or duly authorized agent of the above-referenced PROPOSER, BIDDER OR APPLLICANT, which has a submitted a proposal, bid or application for a contract with the county of Dane.

That PROPOSER, BIDDER OR APPLLICANT has: (Check One)

_____ not been found by the National Labor Relations Board ("NLRB") or the Wisconsin Employment Relations Commission ("WERC") to have violated any statute or regulation regarding labor standards or relations in the seven years prior to the date this Certification is signed.

_____ been found by the National Labor Relations Board ("NLRB") or the Wisconsin Employment Relations Commission ("WERC") to have violated any statute or regulation regarding labor standards or relations in the seven years prior to the date this Certification is signed

Date Signed:

_____ Officer or Authorized Agent

_____ Business Name

NOTE: You can find information regarding the violations described above at: www.nlrb.gov and http://werc.wi.gov.

For Reference Dane County Ord. 28.11 (28) is as follows:

(28) BIDDER RESPONSIBILITY. (a) Any bid, application or proposal for any contract with the county, including public works contracts regulated under chapter 40, shall include a certification indicating whether the bidder has been found by the National Labor Relations Board (NLRB) or the Wisconsin Employment Relations Committee (WERC) to have violated any statute or regulation regarding labor standards or relations within the last seven years. The purchasing manager shall investigate any such finding and make a recommendation to the committee, which shall determine whether the conduct resulting in the finding affects the bidder's responsibility to perform the contract.

If you indicated that you have been found by the NLRB or WERC to have such a violation, you must include a copy of any relevant information regarding such violation with your proposal, bid or application.

COST / FINANCIAL PROPOSAL					
NAME OF FIRM:					
Dental Insurance Cost Proposal Name of Proposer:					
	2017	2018	2019	2020	2021
Active	Т	T			
Single					
Family					
Retirees					
Single*					
Retiree + spouse					
Retiree + child					

Family

^{*}cost cannot exceed two singles

STANDARD TERMS AND CONDITIONS

(Request For Bids/Proposals/Contracts)

Dane County Purchasing Division

Rev. 11/13

- 1.0 APPLICABILITY: The terms and conditions set forth in this document apply to Requests for Proposals (RFP), Bids and all other transactions whereby the County of Dane acquires goods or services, or both.
- 1.1 ENTIRE AGREEMENT: These Standard Terms and Conditions shall apply to any contract, including any purchase order, awarded as a result of this request. Special requirements of a resulting contract may also apply. Said written contract with referenced parts and attachments shall constitute the entire agreement, and no other terms and conditions in any document, acceptance, or acknowledgment shall be effective or binding unless expressly agreed to in writing by the County. Unless otherwise stated in the agreement, these standard terms conditions supersede any other terms and/or conditions applicable to this agreement.
- 1.2 DEFINITIONS: As used herein, "vendor" includes a provider of goods or services, or both, who is responding to an RFP or a bid, and "bid" includes a response to either an RFP or a bid
- 2.0 SPECIFICATIONS: The specifications herein are the minimum acceptable. When specific manufacturer and model numbers are used, they are to establish a design, type of construction, quality, functional capability or performance level, or any combination thereof, desired. When alternates are proposed, they must be identified by manufacturer, stock number, and such other information necessary to establish equivalency. Dane County shall be the sole judge of equivalency. Vendors are cautioned to avoid proposing alternates to the specifications that may result in rejection of their bid.
- 3.0 DEVIATIONS AND EXCEPTIONS: Deviations and exceptions from terms, conditions, or specifications shall be described fully on the vendor's letterhead, signed, and attached to the bid. In the absence of such statement, the bid shall be accepted as in strict compliance with all terms, conditions, and specifications and vendor shall be held liable for injury resulting from any deviation.
- 4.0 QUALITY: Unless otherwise indicated in the request, all material shall be first quality. No pre-owned, obsolete, discontinued or defective materials may be used.
- 5.0 QUANTITIES: The quantities shown herein are based on estimated needs. The County reserves the right to increase or decrease quantities to meet actual needs.
- 6.0 DELIVERY: Deliveries shall be FOB destination freight prepaid and included unless otherwise specified. County will reject shipments sent C.O.D. or freight collect.
- 7.0 PRICING: Unit prices shown on the bid shall be the price per unit of sale as stated on the request or contract. For any given item, the quantity multiplied by the unit price shall establish the extended price, the unit price shall govern in the bid evaluation and contract administration.

- 7.1 Prices established in continuing agreements and term contracts may be lowered due to market conditions, but prices shall not be subject to increase for the term specified in the award. Vendor shall submit proposed increases to the contracting department thirty (30) calendar days before the proposed effective date of the price increase. Proposed increases shall be limited to fully documented cost increases to the vendor that are demonstrated to be industry wide. Price increases may not be granted unless they are expressed in bid documents and contracts or agreements.
- 7.2 Submission of a bid constitutes bidder's certification that no financial or personal relationship exists between the bidder and any county official or employee except as specially set forth in writing attached to and made a part of the bid. The successful bidder shall disclose any such relationship which develops during the term of the contract.
- 8.0 ACCEPTANCE-REJECTION: Dane County reserves the right to accept or reject any or all bids, to waive any technicality in any bid submitted and to accept any part of a bid as deemed to be in the best interests of the County. Submission of a proposal or a bid constitutes the making of an offer to contract and gives the County an option valid for 60 days after the date of submission to the County.
- 8.1 Bids **MUST** be dated and time stamped by the Dane County Purchasing Division Office on or before the date and time that the bid is due. Bids deposited or time stamped in another office will be rejected. Actual receipt in the office of the purchasing division is necessary; timely deposit in the mail system is not sufficient. THERE WILL BE NO EXCEPTIONS TO THIS POLICY.
- 9.0 METHOD OF AWARD: Award shall be made to the lowest responsible responsive vendor conforming to specifications, terms, and conditions, or to the most advantageous bid submitted to the County on a quality versus price basis.
- 10.0 ORDERING/ACCEPTANCE: Written notice of award to a vendor in the form of a purchase order or other document, mailed or delivered to the address shown on the bid will be considered sufficient notice of acceptance of bid. A formal contract containing all provisions of the contract signed by both parties shall be used when required by the Dane County Purchasing Division.
- 11.0 PAYMENT TERMS AND INVOICING: Unless otherwise agreed, Dane County will pay properly submitted vendor invoices within thirty (30) days of receipt of goods and services. Payment will not be made until goods or services are delivered, installed (if required), and accepted as specified. Invoices presented for payment must be submitted in accordance with instructions contained on the purchase order.
- 11.1 NO WAIVER OF DEFAULT: In no event shall the making of any payment or acceptance of any service or product required by this Agreement constitute or be construed as a waiver by County of any breach of the covenants of the

Agreement or a waiver of any default of the successful vendor, and the making of any such payment or acceptance of any such service or product by County while any such default or breach shall exist shall in no way impair or prejudice the right of County with respect to recovery of damages or other remedy as a result of such breach or default.

- 12.0 TAXES: The County and its departments are exempt from payment of all federal tax and Wisconsin state and local taxes on its purchases except Wisconsin excise taxes as described below. The State of Wisconsin Department of Revenue has issued tax exempt number ES41279 to Dane County.
- 12.1 The County is required to pay the Wisconsin excise or occupation tax on its purchase of beer, liquor, wine, cigarettes, tobacco products, motor vehicle fuel and general aviation fuel. The County is exempt from Wisconsin sales or use tax on these purchases. The County may be subject to other states' taxes on its purchases in that state depending on the laws of that state. Vendors performing construction activities are required to pay state use tax on the cost of materials.
- 13.0 GUARANTEED DELIVERY: Failure of the vendor to adhere to delivery schedules as specified or to promptly replace rejected materials shall render the vendor liable for all costs in excess of the contract price when alternate procurement is necessary. Excess costs shall include administrative costs.
- 14.0 APPLICABLE LAW AND VENUE: This contract shall be governed under the laws of the State of Wisconsin, and venue for any legal action between the parties shall be in Dane County Circuit Court. The vendor shall at all times comply with and observe all federal and state laws, local laws, ordinances, and regulations which are in effect during the period of this contract and which in any manner affect the work or its conduct.
- 15.0 ASSIGNMENT: No right or duty in whole or in part of the vendor under this contract may be assigned or delegated without the prior written consent of Dane County.
- NONDISCRIMINATION/AFFIRMATIVE ACTION: 16.0 During the term of this Agreement the vendor agrees, in accordance with sec. 111.321, Wis. Stats., and Chapter 19 of the Dane County Code of Ordinances, not to discriminate against any person, whether an applicant or recipient of services, an employee or applicant for employment, on the basis of age, race, ethnicity, religion, color, gender, disability, marital status, sexual orientation, national origin, cultural differences, ancestry, physical appearance, arrest record or conviction record, military participation or membership in the national guard, state defense force or any other reserve component of the military forces of the United States, or political beliefs. The vendor shall provide a harassment-free work environment. These provisions shall include, but not be limited to, the following: employment, upgrading, demotion, transfer, recruitment, advertising, layoff, termination, training, including apprenticeships, rates of pay or other forms of compensation.
- 16.1 Vendors who have twenty (20) or more employees and a contract of twenty thousand dollars (\$20,000) or more must submit a written affirmative action plan to the County's Contract Compliance Officer within fifteen (15) working days of the effective date of the contract. The County may elect to accept a copy of the current affirmative action plan filed with and approved by a federal, state or local government unit.

- 16.2 The vendor agrees to post in conspicuous places, available for employees and applicants for employment, notices setting forth the provisions of this Agreement as they relate to affirmative action and nondiscrimination.
- 16.3 Failure to comply with these Terms and Conditions may result in the vendor being debarred, termination of the contract and/or withholding of payment.
- 16.4 The vendor agrees to furnish all information and reports required by Dane County's Contract Compliance Officer as the same relate to affirmative action and nondiscrimination, which may include any books, records, or accounts deemed appropriate to determine compliance with Chapter 19, D.C. Ords. and the provisions of this Agreement.
- 16.5 Americans with Disabilities Act: The vendor agrees to the requirements of the ADA, providing for physical and programmatic access to service delivery and treatment in all programs and activities.
- COPYRIGHT TRADEMARK 17.0 PATENT. AND INFRINGEMENT: The vendor guarantees goods sold to the County were manufactured or produced in accordance with applicable federal labor laws, and that the sale or use of the articles described herein do not infringe any patent, copyright or trademark. The vendor covenants that it will, at its own expense, defend every suit which shall be brought against the County (provided that such vendor is promptly notified of such suit, and all papers therein are delivered to it) for any alleged infringement of any patent, copyright or trademark by reason of the sale or use of such articles, and agrees that it will pay all costs, damages, and profits recoverable in any such suit.
- 18.0 SAFETY REQUIREMENTS: All materials, equipment, and supplies provided to the County must fully comply with all safety requirements as set forth by the Wisconsin Department of Commerce and all applicable OSHA Standards.
- 18.1 MATERIAL SAFETY DATA SHEET: If any item(s) on an order(s) resulting from this award(s) is a hazardous chemical, as defined under 29 CFR 1910.1200, provide one (1) copy of the Material Safety Data Sheet for each item with the shipped container(s) and one (1) copy with the invoice(s).
- 19.0 WARRANTY: Unless specifically expressed otherwise in writing, goods and equipment purchased as a result of this request shall be warranted against defects by the vendor for one (1) year from date of receipt. An equipment manufacturer's standard warranty shall apply as a minimum and must be honored by the vendor. The time limitation in this paragraph does not apply to the warranty provided in paragraph 27.0.

20.0 INDEMNIFICATION & INSURANCE.

20.1. PROVIDER shall indemnify, hold harmless and defend COUNTY, its boards, commissions, agencies, officers, employees and representatives against any and all liability, loss (including, but not limited to, property damage, bodily injury and loss of life), damages, costs or expenses which COUNTY, its officers, employees, agencies, boards, commissions and representatives may sustain, incur or be required to pay by reason of PROVIDER furnishing the services or goods required to be provided under this Agreement, provided, however, that the provisions of this paragraph shall not apply to liabilities, losses, charges, costs, or expenses caused by or resulting from the acts or omissions of COUNTY, its agencies, boards, commissions, officers, employees or representatives. The obligations of

PROVIDER under this paragraph shall survive the expiration or termination of this Agreement.

In order to protect itself and COUNTY, its officers, 20.2. boards, commissions, agencies, agents, volunteers, employees and representatives under the indemnity provisions of the subparagraph above, PROVIDER shall, at PROVIDER's own expense, obtain and at all times during the term of this Agreement keep in full force and effect the insurance coverages. limits, and endorsements listed below. When obtaining required insurance under this Agreement and otherwise, PROVIDER agrees to preserve COUNTY's subrogation rights in all such matters that may arise that are covered by PROVIDER's insurance. Neither these requirements nor the COUNTY's review or acceptance of PROVIDER's certificates of insurance is intended to limit or qualify the liabilities or obligations assumed by the PROVIDER under this Agreement. The County expressly reserves the right to require higher or lower insurance limits where County deems necessary.

20.2.1. Commercial General Liability.

PROVIDER agrees to maintain Commercial General Liability insurance at a limit of not less than \$1,000,000 per occurrence. Coverage shall include, but not be limited to, Bodily Injury and Property Damage to Third Parties, Contractual Liability, Personal Injury and Advertising Injury Liability, Premises-Operations, Independent PROVIDERs and Subcontractors, and Fire Legal Liability. The policy shall not exclude Explosion, Collapse, and Underground Property Damage Liability Coverage. The policy shall list DANE COUNTY as an Additional Insured.

- 20.2.2. Commercial/Business Automobile Liability. PROVIDER agrees to maintain Commercial/Business Automobile Liability insurance at a limit of not less than \$1,000,000 Each Occurrence. PROVIDER further agrees coverage shall include liability for Owned, Non-Owned & Hired automobiles. In the event PROVIDER does not own automobiles, PROVIDER agrees to maintain coverage for Hired & Non-Owned Auto Liability, which may be satisfied by way of endorsement to the Commercial General Liability policy or separate Business Auto Liability policy.
- 20.2.3. Environmental Impairment (Pollution) Liability PROVIDER agrees to maintain Environmental Impairment (Pollution) Liability insurance at a limit of not less than \$1,000,000 per occurrence for bodily injury, property damage, and environmental cleanup costs caused by pollution conditions, both sudden and non-sudden. This requirement can be satisfied by either a separate environmental liability policy or through a modification to the Commercial General Liability policy. Evidence of either must be provided.
- 20.2.4. Workers' Compensation. PROVIDER agrees to maintain Workers Compensation insurance at Wisconsin statutory limits.
- 20.2.5. Umbrella or Excess Liability. PROVIDER may satisfy the minimum liability limits required above for Commercial General Liability and Business Auto Liability under an Umbrella or Excess Liability policy. There is no minimum Per Occurrence limit of liability under the Umbrella or Excess Liability; however, the Annual Aggregate limit shall not be less than the highest "Each Occurrence" limit for the Commercial General Liability and Business Auto Liability. PROVIDER agrees to list DANE COUNTY as an "Additional Insured" on its Umbrella or Excess Liability policy.

- Upon execution of this Agreement, PROVIDER shall furnish COUNTY with a Certificate of Insurance listing COUNTY as an additional insured and, upon request, certified copies of the required insurance policies. If PROVIDER's insurance is underwritten on a Claims-Made basis, the Retroactive Date shall be prior to or coincide with the date of this Agreement, the Certificate of Insurance shall state that professional malpractice or errors and omissions coverage, if the services being provided are professional services coverage is Claims-Made and indicate the Retroactive Date, PROVIDER shall maintain coverage for the duration of this Agreement and for six (6) years following the completion of this Agreement. PROVIDER shall furnish COUNTY, annually on the policy renewal date, a Certificate of Insurance as evidence of coverage. It is further agreed that PROVIDER shall furnish the COUNTY with a 30-day notice of aggregate erosion, in advance of the Retroactive Date, cancellation, or renewal. It is also agreed that on Claims-Made policies, either PROVIDER or COUNTY may invoke the tail option on behalf of the other party and that the Extended Reporting Period premium shall be paid by PROVIDER. In the event any action, suit or other proceeding is brought against COUNTY upon any matter herein indemnified against, COUNTY shall give reasonable notice thereof to PROVIDER and shall cooperate with PROVIDER's attorneys in the defense of the action, suit or other proceeding. PROVIDER shall furnish evidence of adequate Worker's Compensation Insurance. In case of any sublet of work under this Agreement, PROVIDER shall furnish evidence that each and every subcontractor has in force and effect insurance policies providing coverage identical to that required of PROVIDER. In case of any sublet of work under this Agreement, PROVIDER shall furnish evidence that each and every subcontractor has in force and effect insurance policies providing coverage identical to that required of PROVIDER.
- 20.4. The parties do hereby expressly agree that COUNTY, acting at its sole option and through its Risk Manager, may waive any and all requirements contained in this Agreement, such waiver to be in writing only. Such waiver may include or be limited to a reduction in the amount of coverage required above. The extent of waiver shall be determined solely by COUNTY's Risk Manager taking into account the nature of the work and other factors relevant to COUNTY's exposure, if any, under this Agreement.
- 21.0 CANCELLATION: County reserves the right to terminate any Agreement due to non-appropriation of funds or failure of performance by the vendor. This paragraph shall not relieve County of its responsibility to pay for services or goods provided or furnished to County prior to the effective date of termination.
- 22.0 PUBLIC RECORDS ACCESS: It is the intention of the County to maintain an open and public process in the solicitation, submission, review, and approval of procurement activities. Bid openings are public unless otherwise specified. Records are not available for public inspection prior to issuance of the notice of intent to award or the award of the contract. Bid results may be obtained by visiting the Dane County Purchasing Office Monday Friday, between 8:00 a.m. and 4:00 p.m. Prior appointment is advisable.
- 22.1 PROPRIETARY INFORMATION: If the vendor asserts any of its books and records of its business practices and other matters collectively constitute a trade secret as that term is defined in s. 134.90(1)(c), Wis. Stats., County will not release such records to the public without first notifying the vendor of the request for the records and affording the vendor an opportunity

to challenge in a court of competent jurisdiction the requester's right to access such records. The entire burden of maintaining and defending the trade secret designation shall be upon the vendor. The vendor acknowledges and agrees that if the vendor shall fail, in a timely manner, to initiate legal action to defend the trade secret designation or be unsuccessful in its defense of that designation, County shall be obligated to and will release the records.

- 22.2 Any material submitted by the vendor in response to this request that the vendor considers confidential and proprietary information and which vendor believes qualifies as a trade secret, as provided in section 19.36(5), Wis. Stats., must be identified on a designation of Confidential and Proprietary Information form. Pricing will not be held confidential after award of contract.
- 22.3 Data contained in a bid, all documentation provided therein, and innovations developed as a result of the contracted commodities or services cannot be copyrighted or patented. All data, documentation, and innovations shall be the property of the County.
- 23.0 RECYCLED MATERIALS: Dane County is required to purchase products incorporating recycled materials whenever technically and economically feasible. Vendors are encouraged to bid products with recycled content which meet specifications.
- 24.0 PROMOTIONAL ADVERTISING: Reference to or use of Dane County, any of its departments or sub-units, or any county official or employee for commercial promotion is prohibited.
- 25.0 ANTITRUST ASSIGNMENT: The vendor and the County of Dane recognize that in actual economic practice, overcharges resulting from antitrust violation are in fact usually borne by the Purchaser. Therefore, the successful vendor hereby assigns to the County of Dane any and all claims for such overcharges as to goods, materials or services purchased in connection with this contract.
- 26.0 RECORDKEEPING AND RECORD RETENTION-PUBLIC WORKS CONTRACTS: The successful bidder on a public works contract shall comply with the State of Wisconsin prevailing wage scale and shall establish and maintain adequate payroll records for all labor utilized as well as records for expenditures relating to all subcontracts, materialmen and suppliers. All records must be kept in accordance with generally accepted accounting procedures. The County shall have the right to audit, review, examine, copy, and transcribe any such records or documents. The vendor will retain all documents applicable to the contract for a period of not less than three (3) years after final payment is made.
- 26.1 RECORDKEEPING AND RECORD RETENTION-COST REIMBURSEMENT CONTRACTS: Where payment to the vendor is based on the vendor's costs, vendor shall establish and maintain adequate records of all expenditures incurred under the contract. All records must be kept in accordance with generally accepted accounting procedures. The County contracting agency shall have the right to audit, review, examine, copy, and transcribe any pertinent records or documents relating to any contract resulting from this bid/proposal held by the vendor. The vendor will retain all documents applicable to the contract for a period of not less than three (3) years after final payment is made.

- 27.0 LIVING WAGE REQUIREMENT: The vendor shall, where appropriate, comply with the County's Living Wage requirements as set forth in section 25.015, Dane County Ordinances.
- 27.01 In the event its payroll records contain any false, misleading or fraudulent information, or if the vendor fails to comply with the provisions of s. 25.015, D.C. Ords., the County may withhold payments on the contract, terminate, cancel or suspend the contract in whole or in part, or, after a due process hearing, deny the vendor the right to participate in bidding on future County contracts for a period of one (1) year after the first violation is found and for a period of three (3) years after a second violation is found.
- 27.02 Bidders are exempt from the requirement of this section if:
- The maximum value of services to be provided is less than \$5.000:
- The bid involves only the sale of goods to the County;
- The bid is for professional services;
- The bid is for a public works contract where wages are regulated under s. 62.293, Wis. Stats.;
- The bidder is a school district, a municipality, or other unit of government;
- The service to be provided is residential services at an established per bed rate;
- The bidder's employees are persons with disabilities working in employment programs and the successful bidder holds a current sub-minimum wage certificate issued by the U.S. Department of Labor or where such a certificate could be issued but for the fact that the employer is paying a wage higher than the minimum wage;
- The bidder is an individual providing services to a family member; or
- The bidder's employees are student interns.

27.03 COMPLIANCE WITH FAIR LABOR STANDARDS. During the term of this Agreement, PROVIDER shall report to the County Contract Compliance Officer, within ten (10) days, any allegations to, or findings by the National Labor Relations Board (NLRB) or Wisconsin Employment Relations commission (WERC) that PROVIDER has violated a statute or regulation regarding labor standards or relations within the seven years prior to entering this Agreement. If an investigation by the Contract Compliance Officer results in a final determination that the matter adversely affects PROVIDER'S responsibilities under this Agreement, and which recommends termination, suspension or cancellation of this agreement, the County may take such action.

- 27.04 PROVIDER may appeal any adverse finding by the Contract Compliance Officer as set forth in sec. 25.015(11)(c) through (e).
- 27.05 PROVIDER shall post the following statement in a prominent place visible to employees: "As a condition of receiving and maintaining a contract with Dane County, this employer shall comply with federal, state and all other applicable laws prohibiting retaliation for union organizing."