## **COUNTY OF DANE**



#### **DEPARTMENT OF ADMINISTRATION**

#### **PURCHASING DIVISION**

Room 425 City-County Building 210 Martin Luther King Jr. Blvd. Madison, WI 53703-3345 608/266-4131 FAX 608/266-4425 TDD 608/266-4941

CARLOS PABELLON
Director of Administration

CHARLES HICKLIN Controller

DATE: August 19, 2016

TO: All Proposers RFP #115107: Request for Purchase of 911 Equipment

FROM: Carolyn Ninedorf, Purchasing Agent

SUBJECT: ADDENDUM #1

PLEASE NOTE: Section 8.3.12 was unintentionally left blank.

The following is a list of attendees for the vendor conference and City-County Building site tour:

Carolyn Ninedorf	Dane Co. Purchasing
John Dejung	Dane Co. Public Safety Communications
Rich McVicar	Dane Co. Public Safety Communications
Paul Logan	Dane Co. Public Safety Communications
Zach Kroll	Dane Co. Public Safety Communications
Chad Fleck	Dane Co. Public Safety Communications
Gary Pelletier	GenComm/Zetron
Paul Singh	Zetron
Burel Lane	Zetron/Racom
Steve Frensz	West/Intrado
Peter Jafuta	Motorola
Frank Jarman	Solacom
Georgine Buhl	Airbus
Debbie Ambruso	AT&T
Joe Nash	AT&T
Bob Grebenc	AT&T
Jesse Duhr	AT&T
David Claycombe	Airbus
Kahele Nakaahiki	Comtech
Clovens Herrera	Baycom
Mary Ehrsam	CenturyLink
Steve Mack	CenturyLink
Kate Premo	Baycom
Eddie Lan	ECW

### The following is a list of attendees for the East District Campus site tour:

Carolyn Ninedorf	Dane Co. Purchasing
John Dejung	Dane Co. Public Safety Communications
Rich McVicar	Dane Co. Public Safety Communications
Gary Pelletier	GenComm/Zetron
Paul Singh	Zetron
Burel Lane	Zetron/Racom
Steve Frensz	West/Intrado
Frank Jarman	Solacom
Georgine Buhl	Airbus
Debbie Ambruso	AT&T
Bob Grebenc	AT&T
Kahele Nakaahiki	Comtech
Clovens Herrera	Baycom
Mary Ehrsam	CenturyLink
Steve Mack	CenturyLink
Kate Premo	Baycom
Eddie Lan	ECW

### The following responses are provided to questions from the vendor conference and site tours

Question #1 There is no count of circuits. Please provide a count of circuits including administration circuits, number of DIDs and CAMA points and types.

# Answer #1 The current system is connected with:

- 36 DIDs via a single PRI
- 8 CAMA in a combined E9-1-1 trunk group (County plans to have 7 per location)
- analog/Centrex lines;
  - o 9 used for backup (this should be expanded to 21 at the primary location, and 14 at the backup)
  - o 16 for ringdown or direct-connect lines to other locations

The current system is not connected with the County's Mitel IP system, nor the City of Madison's Cisco IP system, nor any other area PBXs.

- Question #2 In sections 5.15 and 6.41, it is mentioned that there is dark fiber between locations. Is the vendor to provide the single ode or multimode fiber and what is the distance?
- Answer #2 The County will facilitate the use of existing, single-mode fiber. The distance is 11 miles. The vendor is responsible for network engineering and routers.
- Question #3 Sections 7.2.6 and 5.1.11 refer to scalable 311 call handing. Please provide more information about the call volumes. Are these on ACD or stand alone positions? Are there additional circuit counts? Will 311 traffic be handled at the consoles or transferred to the 311 circuit?
- Answer #3 3-1-1 is a future item, so Dane County doesn't have call volumes. For proposal purposes, assume 300,000 calls per year.

Question #4 Section 6.2.2

Will Dane County support and purchase it's own equipment?

Answer #4 Dane County plans to provide necessary COTS servers, PCs, keyboards and mice.

Where needed, Dane County will purchase the equipment and then ship it to the vendor. Vendors can provide an alternate proposal for vendor purchased and managed

hardware.

Question #5 Section 7.4.19

How many types of greetings are needed?

Answer #5 Dane County currently uses two different greetings. Vendors shall propose a capacity

of five greetings, which are expected to be sufficient for 9-1-1, admin and potential

3-1-1 use.

Question #6 Section 5.8.1

Who is IBS and can you provide their contact information?

Answer #6 Integral Building Systems Inc. is Dane County's contracted provider for fiber

installation. They can be contacted as follows:

717 Post Road Madison, WI 53713 608.467.9193

*Question #7* Sections 6.3.1 and 6.2.2 are inconsistent.

Answer #7 The vendor is to provide administrative workstation functionality. Section 6.3.1 is

modified to have the County provide to the vendor hardware for this purpose.

*Question #8* Does Dane County want specifications of servers and workstations as part of the

vendor proposals?

Answer #8 Yes.

Question #9 Section 7.1.5

Please provide the specifications of the current switch. Include what version of the software Dane County is using, the number of lines and the voicemail tree map.

Answer #9 A Nuance SpeechAttendant server is attached to the current PBX, using four

extensions, and initially answering several DID numbers. Callers may respond verbally or via DTMF to be routed into the emergency ACD queue, to a TTY button City of Madison parking enforcement, and separate queues for situations "Occurring Now" and "Already Occurred". The system will also provide telephone numbers to

frequently-asked for destinations.

Question #10 Section 1.2.4.1.b How many voicemail boxes are needed?

- Answer #10 Vendors shall propose sufficient capability for ten voice mailboxes.
- Question #11 Section 7.3.2 Clarify what this question means. Do we need to provision alternate route keys and have a flip key to send calls to the other site?
- Answer #11 The County believes that seven 9-1-1 trunks to each location would allow P.01 at either location should that become the case. But the typical case will be both locations able to operate at the same time, and the County during those times wants only seven simultaneous calls to be received overall. Vendors are to propose a way to accomplish this other than contacting the network provider.
- Question #12 In a sunny day situation, would there be only up to 21 positions in the CCB?
- Answer #12 Yes.
- Question #13 Section 7.1.6 Hosted environment

  Is Dane County requesting a hosted solution or not?
- Answer #13 The County is not requesting a hosted solution. The County may have other area options for call handling equipment outside the CCB (for example, the State's data center or the County's Fen Oak building) that would be separate from the positions outside the CCB, and would like to understand how this could work.
- *Question #14* Section 8.4.4 Is mapping desired?
- Answer #14 Yes. The County will continue to use CAD mapping, with telephone-provided mapping serving as a backup. Vendors should describe value added by the phone system prior to call answer.
- Question #15 Section 7.1.9 How many mobile positions does the County have currently? How many mobile positions does the County want to have after this installation?
- Answer #15 The County has no mobile positions now. Communicators use wireless or fixed telephones at unscheduled or scheduled offsite dispatch locations. Vendors should propose two mobile positions.
- Question #16 What is the distance from the current net clock to the antenna on the roof?
- Answer #16 The current City-County Building net clock receiver is located in a penthouse above the seventh floor. Receivers used for County radio system simulcast are located above the first floor along W Doty St, which is available to vendors able to successfully locate equipment there. Antenna cabling will be provided between the first floor communications area and the roof of the single-story backup center building.
- Question #17 Section 7.3.5 Status lights
  What are the colors for? Should the new vendor equipment interface with these

lights?

- Answer #17 The City-County Building light bars illuminate green when a telephone is off-hook, yellow when the radio is active, and red when manually activated by the user to indicate s/he is away. Similar lights will be used at the backup center. Proposed systems are expected to interface with the green light functionality.
- Question #18 What is driving the two other atomic clocks in the CCB?
- Answer #18 The net clock receiver located above the seventh floor drives these clocks, and is expected to remain. Any new, additional receiver(s) required to time sync the phone system will be in addition to this.
- Question #19 Where is the telephone demarcation point?
- Answer #19 Room GA-2 [CCB attendees toured this room]. There is 400 pair house cable form the GA-2 demarc to the first floor telephone room that will remain and be available if the County is unable to have the LEC bring facilities to the first floor. Some 4" conduit is available, but should not be assumed to be empty. IBS should be knowledgeable about these matters.
- Question #20 Does the 911 recording come from the demarc or the  $1^{st}$  floor?
- Answer #20 The County's Verint recording system acquires trunkside analog (and T-1 tap) recordings in the first floor telephone room, as well as digital position recordings from the existing Nortel PBX. The County intends to upgrade as needed any trunk side recording brought about by this project at either or both locations, and record positions from the provided solution.
- *Question #21* For dark fiber is the going to the telephone room or to GA-2?
- Answer #21 The dark fiber is available in the first floor server room (111T) next to the telephone room (111U), arriving via room GA-2.
- Question #22 Is Dane County using special keyboards?
- Answer #22 No, not at this time, but vendors should propose any that add value to operations.
- Question #23 How old are the monitors?
- Answer #23 The monitors are from the original December 2005 installation and have been replaced by the County as needed.
- *Question #24* What types of headsets does the County have?
- Answer #24 Dane County has four-wire wired and six-wire wireless headsets, but is moving exclusively to six-wire connected via the Harris Symphony radio consoles.

- *Question #25* Does the vendor need to replace the 2500 phones?
- Answer #25 No, the County will source new phones, which are connected to POTS Centrex lines to guard against major local failures.
- Question #26 Of the 21 positions, how many are backups?
- Answer #26 All 21 positions are ops positions. The following minimum numbers of communicators are scheduled beginning at each time, listed, plus one or two supervisors:
  - 0630: 12
  - 1030: 15
  - 1430: 16
  - 1830: 14
  - 2230: 11 (Friday and Saturday, 12)
  - 0230: 9
- Question #27 Section 8.2.4

Does the queued call counter need to be replaced as part of this proposal?

- Answer #27 Yes, Dane County is looking to have this replaced per requirement 7.4.1.2
- *Question #28 Who is Dane County's backup?*
- Answer #28 The selective router transfer key sends calls to unlisted numbers in the PSTN, from which calls may be answered at the primary center or sent to the current backup center via AT&T Customer Location Alternate Routing. Calls may also be sent to Rock County Communications upon request to the ILEC.
- Question #29 The current geo-diverse planning is half City-County Building and half backup center. Is the County thinking of something else?
- Answer #29 County staff participation in NG9-1-1 workshops and workgroups raised awareness of various models, including answering positions remote from call handling equipment but vendors need only propose solutions with call handling located at the two County locations.
- Question #30 What are the rack model and specifications for the racks at the CCB?
- Answer #30 APC NetShelter SX model AR3100 (42U).

# The following responses are provided to questions received.

#### Question #1 Introduction

Question: The RFP states proposals must be organized with specific headings for sections to be submitted, including an "Introduction" section with instructions to "(See Section 4 of this RFP)." Section 4 does not include any specific instructions for the content or structure of the Introduction section, is it the County's intent for the

respondent to develop an Introduction in the response or does the County have additional requirements for this section which were not included in the RFP?

Answer #1 An "Introduction" section is not required, and the bullet referring to it is hereby removed from section 2.7.

# Question #2 Attachment H

Question: The RFP instructs respondents to include sections marked Organizational Qualifications and Staff Qualifications and Facilities. The instructions in Section 4 direct respondents to answer requirements under Organization Capabilities and "Provide information and label as 'Attachment H.'" Is Attachment H to be included in-line under the headings for these sections and placed just ahead of the References, included at the end of the response within the Required Documents section with other attachments, or both?

Answer #2 Attachment H is to be placed within the Required Documents section with other attachments.

## Question #3 References

Question: Does the City [sic?] prefer for the references to be included immediately following the Staff Qualifications section and using the references tables, or for those reference tables to be included at the end of the proposal in the Required Documents section?

- Answer #3 References should be included immediately following Staff Qualifications.
- Question #4 The RFP describes analog lines at the primary PSAP "several Centrex and other analog trunks for special and backup purposes", please describe in greater detail the quantity and types of analog lines to be terminated at the Primary and Backup PSAPs. During the vendor conference and site visits the County indicated additional administrative line handling / termination requirements will be provided through the first addendum. Will the County clarify both the total number of lines per interface type as well as the interface type of the administrative lines to be connected to the proposed call handling system?

Answer #4 The current system is connected with:

- 36 DIDs via a single PRI
- 8 CAMA in a combined E9-1-1 trunk group (County plans to have 7 per location)
- analog/Centrex lines;
  - o 9 used for backup (this should be expanded to 21 at the primary location, and 14 at the backup)
  - o 16 for ringdown or direct-connect lines to other locations

The ringdown / direct-connect lines may be terminated via DID/PRI if vendors can provide the functionality in that fashion; they are currently analog lines due to PBX limitations.

The current system is not connected with the County's Mitel IP system, nor the City of Madison's Cisco IP system, nor any other area PBXs.

Question #5 During time pro

During the vendor conference and site visits the County confirmed a new network time protocol (NTP) source is to be included in the proposed solution for each PSAP. If the vendor's proposed solution supports a single NetClock GPS Command Center system delivering NENA-standard NTP source to both PSAPs, will the County still require a NetClock system at each location or will it accept the NetClock installed at the primary PSAP, configured to service additional connected PSAPs (such as the backup/training PSAP)?

Answer #5

Either site should be able to survive the loss (including connectivity) of the other and still provide functionality. So a clock is required at each location.

Question #6

Will the County accept purpose-built solid-state 9-1-1 call handling equipment or does the County require all 9-1-1 workstations to be based on commercial off-the-shelf (COTS) PC equipment?

Answer #6

Purpose-built equipment may be proposed.

Question #7

Section 6.4 indicates the Vendor shall design and implement necessary networking. During the vendor conference and site visits the County confirmed it will provide all networking between the primary and backup/training PSAPs. Will the County also be providing routers/WICs, installation, and provisioning of the network equipment as well? If not, please specify the transport and handoff types for the network

Answer #7

The county is providing single-mode, dark fiber between both telephone rooms. Vendors are to design and implement networking beyond that.

Question #8

The RFP discusses the County's current use of a TriTech InformCAD mapping system installed on each workstation. Section 8.4 details requirements for a mapping system to be included in the proposed call handling system; during the vendor conference and site visits it was stated that a new mapped ALI system is required in the vendor's proposal. Can the County confirm if this is to be included in the base pricing or if it is to be noted in optional pricing?

Answer #8

Mapping functionality should be included in the vendor's base pricing.

Question #9

Section 4.1 states that AT&T is the network and database provider for the primary PSAP and Frontier is the ILEC for the backup PSAP. Can the County confirm if the proposed call handling system will need to connect redundantly to one single consolidated ALI database or if each ILEC (AT&T and Frontier) provides the County with separate ALI databases to which the system will need to be connected?

Answer #9

Yes, the proposed call handling system will need to connect redundantly to one single, consolidated ALI database.

Question #10

4.1 Dane County PSAP Configuration for RFP

The primary and backup PSAPs each require seven CAMA trunks and a transfer circuit, sufficient facilities for administrative calls and one analog backup line per position.

Could you please describe how the analog backup line per position will be used? Is it an analog telephone set? Is it an analog admin line coming directly to each position?

- Answer #10 The analog lines to the positions guard against complete failure of power, electronics, etc. An analog admin line comes to each equipped position. The County is clarifying via addenda that it will purchase the telephones, but these lines should be connected with the call-handling equipment so any calls that happen to arrive while the system is working are processed.
- Question #11 4.1 Dane County PSAP Configuration for RFP
  The primary and backup PSAPs each require seven CAMA trunks and a transfer circuit, sufficient facilities for administrative calls and one analog backup line per position.

Could you please describe how the transfer circuit will be used? Is it a CAMA trunk or an analog admin line?

- Answer #11 The transfer circuit neither a CAMA trunk nor an analog admin line is shorted, which notifies the selective router to send 9-1-1 calls to a predetermined location.
- Question #12 4.1 Dane County PSAP Configuration for RFP
  The primary and backup PSAPs each require seven CAMA trunks and a transfer circuit, sufficient facilities for administrative calls and one analog backup line per position.

How many facilities are sufficient for administrative calls? Please indicate the number of trunks or the number of administrative calls in the busy hour (BHCA). The RFP only mentions the number of administrative calls in the whole year 2015.

- Answer #12 The County believes the T1 PRI currently in use provides sufficient bandwidth, so vendors should propose based on that amount of throughput.
- Question #13 1.2.4.1.a. Primary PSAP equipment is served by eight combined CAMA 9-1-1 trunks, an ISDN/PRI serving most administrative calls, and several Centrex and other analog trunks for special and backup purposes. Will mainly remain through this project, but the ISDN/PRI could be updated with newer technology.

How many CAMA trunks are required? 8 as existing today or 7 as specified in item 4.1?

- Answer #13 Seven CAMA trunks are required at each of the two locations.
- Question #14 1.2.4.1.a. Primary PSAP equipment is served by eight combined CAMA 9-1-1 trunks, an ISDN/PRI serving most administrative calls, and several Centrex and other

analog trunks for special and backup purposes. Will mainly remain through this project, but the ISDN/PRI could be updated with newer technology.

How many Centrex and other analog trunks are required?

## Answer #14 The current system is connected with:

- 36 DIDs via a single PRI
- 8 CAMA in a combined E9-1-1 trunk group (County plans to have 7 per location)
- analog/Centrex lines;
  - o 9 used for backup (this should be expanded to 21 at the primary location, and 14 at the backup)
  - o 16 for ringdown or direct-connect lines to other locations

The ringdown / direct-connect lines may be terminated via DID/PRI if vendors can provide the functionality in that fashion; they are currently analog lines due to PBX limitations.

Question #15
1.2.4.1. Positron Lifeline 100 and Nortel Option 11C PBX with 18 IWS positions installed in the primary PSAP by AT&T in 2005 and live since 2006. A Nortel 2616 serves as a maintenance phone, and three Nortel 3035s are used at the remaining three operator positions. IWS Positions currently provide telephone instant recall. All to be replaced by this project.

### Please confirm:

- one new phone to be quoted to replace the Nortel 2616 maintenance phone
- 3 Nortel 3035 operator position phones will be replaced by 3 of the 21 new workstations

#### Answer #15 Dane County confirms both requirements;

- one new phone to be quoted to replace the Nortel 2616 maintenance phone
- 3 Nortel 3035 operator position phones will be replaced by 3 of the 21 new workstations
- Question #16 2. Nortel key system at the backup center with 11 positions served by 11 analog Centrex lines.

Are these positions used for admin calls only or also for 911? Will these 11 positions be replaced by 11 of the 14 new workstations? Or should 11 new phones be quoted? Will the 11 analog Centrex lines continue to be used or will they be replaced by 7 CAMA trunks?

- Answer #16 The positions are used for both admin and 9-1-1 calls. These 11 positions will be replaced with the 14 new workstations. Fourteen POTS lines will be used for last-resort backup. CAMA and admin line trunking into the backup location will serve the 14 positions there and also the 21 at the City-County Building.
- Question #17 1.2.2.2. Replace functionality currently provided by the Nortel key system and analog

backup phones at the backup PSAP.

What is the functionality currently provided? Internal PBX extensions, admin or also 911?

Answer #17 See question and answer #16.

Question #18 6.4 Network

Does this refer to the network within each PSAP or the network between Primary and Backup PSAP? Who will provide IP connectivity between both PSAP sites?

Answer #18 This refers to the network between the Primary and Backup PSAPs. The County is providing single-mode, dark fiber between the two telephone rooms, and expects the proposer to complete the rest of the network.

Question #19 7.3.2 The system shall automatically throttle CAMA line bandwidth to a County-configured number of lines that takes into account the combined status of both PSAPs.

Could you please describe this use case?

Answer #19 The County believes that seven 9-1-1 trunks to each location would allow P.01 at either location should that become the case. But the typical case will be both locations able to operate at the same time, and the County during those times wants only seven simultaneous calls to be received overall. Vendors are to propose a way to accomplish this other than contacting the network provider.

Question #20 1.2.2.1. Replace functionality currently provided by the Positron LifeLine/IWS, Positron MIS, Nortel PBX, Nuance IVR, analog backup phones and Spectraclock time source at the primary PSAP.

Should a new time server / master clock be offered to replace the current Spectracom 9383?

Answer #20 Yes.

Question #21 Section 2.2 Organizational Capabilities, Item 12

Should Attachment H include reference data sheets (Attachment C) for subcontractors?

Answer #21 Yes.

*Question #22* Section 5.1.11 3-1-1 Calls

Please describe the functionality of 3-1-1 calls. For example, will 3-1-1 calls be answered from the IWS or be transferred to a 3-1-1 call center?

Answer #22 3-1-1 calls would be answered on a device sufficient for that function and content; that is, ALI and mapping functionality would not be necessary. Question #23 Section 5.3.1 Racks What are the rack sizes (U height and post count)? Answer #23 City-County Building racks are 42 RUs tall, and Backup Center racks are 46 RUs tall; all Schneider/APC NetShelter SX. Section 5.3.1 Racks Question #24 *Are the racks open or enclosed?* Answer #24 Enclosed. Ouestion #25 Section 6.4.2 Dark Fiber Will the dark fiber be single- or multi-mode? Answer #25 Single-mode. Section 6.4.2 Dark Fiber Ouestion #26 What is the distance of the dark fiber run from the primary to the backup location? Answer #26 Approximately 11 miles. Section 6.4.2 Dark Fiber Question #27 Where are the dark fiber demarcations in the primary and backup PSAPs? The respective telephone equipment rooms adjacent to the operator positions. Answer #27 Section 7.2.4 Recording System Ouestion #28 Does the Verint require a 2-wire connection or SPAN port? Answer #28 The County anticipates use of a SPAN port for IP traffic, and two-wire connections for analog. Question #29 Section 7.3.2 CAMA Line Bandwidth CAMA line bandwidth cannot be throttled. Please describe the intent of the requirement. Answer #29 The County believes that seven 9-1-1 trunks to each location would allow P.01 at

either location should that become the case. The typical case will be both locations able to operate at the same time, and the County during those times wants only seven simultaneous calls to be received overall. Vendors are to propose a way to accomplish this other than contacting the network provider.

- Question #30 5.1.5 & 5.1.6: Dane County has a cabling vendor in place Does that mean that we should include these costs in our proposal?
- Answer #30 Yes, reflecting the costs to use the County's vendor.
- *Question #31* 6.2.2: Will Dane County accept a quote that includes vendor provided hardware?
- Answer #31 The County intends to own the hardware, and does not intend to purchase the overall functionality as a service.
- Question #32 6.4.2: Will county provided dark fiber be installed in a redundant fashion? If not, is a quote for redundant network required?
- Answer #32 The County-provided dark fiber is not installed in a redundant fashion at this time, but proposals need not include redundant networking because either location is believed sufficient for emergency operations during the loss of the other site or connectivity between the sites.
- *Question #33* 7.2.3: The proposed system should be SMS and ESInet ready?
- Answer #33 Yes to both.
- Question #34 10.1.1: Does Dane require a new NetClock?
- Answer #34 Yes, new time synchronization is required at both locations.
- Question #35 Section 1.2.4 C

What is the interface type to be made available on the County wide Mitel PBX for integration into the new Call Handling equipment?

- Answer #35 None; no interface is envisioned at this time.
- Question #36 Section COST / FINANCIAL PROPOSAL

Please define the differences between "Basic Service Maintenance" and "Full Service Maintenance"

- Answer #36 Vendors should cost the proposed maintenance as "Basic Service Maintenance", detailing elsewhere in the proposal what the vendor recommends for a 24 hour 9-1-1 call center environment. Any other costs and services can be titled as the vendor wishes.
- Question #37 Section COST / FINANCIAL PROPOSAL

  Alternate 2 Integrated Text SMS is listed. In this canability as

Alternate 2 - Integrated Text SMS is listed. Is this capability an additional option to

be quoted and is not to be installed with the base system? Is the same true for Alternates #3 and #4?

Answer #37 Alternate 2 regarding Integrated Text SMS will be removed, as this functionality is expected in the base proposal. The alternates for remote positions and recommended spares remain.

Question #38 Section 5.1.4 – Vendor/Contractor Requirements.

Does the diagram requirement pertain to a customer premises design as well as an off-site design or does the diagram requirement pertain only to an off-site design only?

Answer #38 A diagram covering the two County locations will be sufficient.

Question #39 Section 5.1.11 – Vendor/Contractor Requirements.

Does the County require 3-1-1 functionality to be configured and put into production with the initial installation and go live turn up?

Answer #39 No; any implementation would be in the future.

Question #40 Would a 2 week extention [sic?] be possible? AT&T would like to better explore how

an AT&T Hosted Call Handling offer might work for Dane County. It is more complex in nature than a standard CPE based solution and requires additional steps to engineer through. AT&T is planning on providing both a CPE and a Hosted solution so we are requesting a two week extension to ensure our solution provides Dane County with the best set of options based on your specific RFP.

Answer #40 The County prefers to own the hardware, prefers not to purchase the overall

functionality as a service, and is therefore not extending deadlines in connection with

this RFP at this time.

Question #41 5.1.5 & 5.1.6: Dane County has a cabling vendor in place Does that mean that we

should include these costs in our proposal?

Answer #41 Yes.

Please acknowledge receipt of this addendum by noting "Addendum #1 Received" on the bottom of the Signature Affidavit when you submit your bid. If you have any questions regarding this addendum, please contact me at 608-266-4966.

Sincerely,

Carolyn A. Ninedorf, CPPB Purchasing Agent







